Resources To Trust
Books, articles and other resources on trust compiled by Charles Feltman

Books
Hyler Bracey, *Building Trust: How to Get It, How to Keep It*, HB Artworks, 2003
Stephen M. R. Covey, *The Speed of Trust*, Free Press, 2006
Dov Seidman, How: Why HOW we do anything means everything, John Wiley & Sons, 2007 (The chapter on Trust alone is an excellent read.)

Articles

Cheryl Boudreau, Mathew D. McCubbins and Seana Coulson, “Knowing when to trust others: An ERP study of decision making after receiving information from unknown people”, in *Social, Cognitive and Affective Neuroscience*, March 2009.


**Other Resources**

*Triscendance Trust Assessment for Leadership Teams™*. Triscendance, LLC. ([www.triscendance.com](http://www.triscendance.com)). The TTALT instrument currently measures the team’s perceived level of trust in the dimensions of sincerity, reliability, competence, and care, plus the team’s attentiveness to engaging in, and providing the opportunity for, conversations related to the current levels of trust in a relationship, and the actions the team currently takes to build, maintain and rebuild trust. Triscendance will be incorporating the dimension of care in the next revision of their instrument.

*TeamTrust Assessment™*. Thin Book Publishing, Inc. ([www.thinbook.com](http://www.thinbook.com)). This assessment instrument does not specifically measure any of the trust assessments covered in The Thin Book of Trust, but it does a good job of assessing trust in other ways.

*TrustTalk™*. Thin Book Publishing, Inc. ([www.thinbook.com](http://www.thinbook.com)). This great team trust building took kit consists of over 70 trust related topics. For each topic there are conversation starter questions, and suggestions about what the team members and leader(s) can do differently to create more trust. The topics are divided into six key areas of concern: Spirit of Unity, Strategic Competence, Predictability and Reliability, Integrity and Openness, Collaborative Intent, and Psychological Safety. TrustTalk is designed for team building focused on trust.

*Team Trust Facilitator Kit™*. Insight Coaching ([www.insightcoaching.com](http://www.insightcoaching.com)). This kit is designed for use by experienced facilitators, coaches and trainers. It contains a facilitator guide and customizable slide presentation. The kit can be used to design workshops, training programs and interventions on the topic of building and rebuilding trust.